Question #	Section, item (if applicable) and page	Question	Response
1	General	Will the State please grant a time extension of at least two weeks on the proposal due date?	No
2	General	Could the State provide the Word version of the RFP? It will assist the vendors on the preparation of proposals, especially on the forms/attachments	A Word version is available upon request by contacting Cindy Brown at cindy.brown@maine.gov
3	General	Does the Department have dates established for completion of various project milestones such as data conversion, training, testing, etc. and if so what are they?	No
4	General	How does the Department want responders to answer the requirements? Is a "Yes"/ "No"/"Future" answer sufficient?	The responder should provide sufficient detail to help the evaluation committee understand the bidder's solution.
5	General	Does the Department intend to use Great Plains for accounting, i.e. billing, payment tracking, etc.?	Yes the Department intends to use Great Plains for accounting and PeakKnowledge for billing.
6	General	There are many requirements that use "etc." and "e.g.". When will these requirements be solidified? Most of those requirements are in regards to specifying information that will be collected, editable, or displayed. Before a proposal can be submitted, can requirements be clarified, with each field and data element defined with the data type and length of data, if applicable?	There will be no additional requirements.
7	General	Are only Fixed Bid submissions being accepted, or is the State of Maine open to a Time and Materials Approach?	Only fixed Bid submissions are being accepted.
8	General	Will a cloud based hosting solution be acceptable?	Yes
9	General	What is the estimated budget range for this project?	This is not available.
10	General	How many concurrent users are anticipated? What is the estimated number of hits per month?	Answer follows, Estimated number of hits per month is not defined.
11	1.1, page 1 to 2:	Please list the type of users who will use the eCMIS and the number of each of them?	Approximately but not limited to: CDS staff 350, parents 3500, and contracted providers 300.
12	1.1, page 1 to 2:	Does the State's Part B ages 3-to-5 program (619 Program) have the same requirements as Part C program on the following aspects?	

13		a. Timeline requirements, such as timelines from referral, to screening, evaluation, eligibility, IFSP/IEP and service delivery. We understand that OSEP timeline requirements are: 45 days from referral to initial IFSP for Part C and 60 days from parental consent to initial IEP for Part B.	No
14		b. Process and forms for intake/referral, screening, evaluation, eligibility, service authorization, goal/outcome, service delivery and billing.	No
15		c. Case manager/service coordinator pool – children in Part C and 619 program share the same case manager list.	No
16		d. Provider pool - children in Part C and 619 program share the same provider pool.	There is some overlap in the provider pool.
17	2.1, page 9:	Does the State have plan to use a single plan by merging IFSP and IEP together for both Part C and Part B program for children ages 3 to 5? This can simplify the form greatly.	No
18	2.1, page 9:	The RFP states that "the successful bidder will be responsible for all hardware purchases." Does it mean the hardware purchases for hosting the system and not the hardware for end-users to access the system?	Yes
19	2.2.1.4, page 10:	The RFP states that "Accommodate users with a minimum 56kBps-based Internet connection." The eCIMS is a data-heavy web application and ideal for high-speed internet connections, such as DSL, cable high speed internet, T1 or higher. Using a connection of 56kBps will work, but with a very slow speed. Performance testing should not target 56kBps internet. Will this be acceptable to the State?	Yes
20	2.2.2.3, Page 11:	The RFP states that eCIMS will "provide the capability of mass security updates." Could the State explain in detail what the mass security updates? Do you mean things like resetting all passwords to be expired on certain day with a batch process?	For example, to be able to globally change user roles or reassign users to cases as necessary, and possibly resetting of passwords on a certain day.
21	2.2.3.1, page 12:	Could you please provide the data dictionary, entity-relationship diagram and sample data for all tables for the legacy CDS CASE–E system, so we can estimate the effort and cost of migrating data from it to eCIMS?	An entity-relationship diagram is not available. There are approximately 250 tables, 2GB data, and 140 A/P data elements.

22	2.2.3.2, page 12:	Could you please provide data field layout and specifications that the vendor needs to migrate data from the CDS Microsoft Dynamics GP Version 2010 and PeakKnowledge software?	Not available at this time.
23	2.2.3.3, page 12:	The RFP states that the eCIMS will "provide the ability for the eCMIS to receive and display data from disparate internal and external data sources." Please give detailed specifications.	Any data from State of Maine systems or external sources using industry standard formats.
24	2.2.4.56, page 15:	Please give more detail on "provide the ability to do global updates to staff or contract service providers".	An example is globally updating roles or permissions, or changing a provider from one to another on a group of children, or re-assigning a group of children to another site/provider.
25	2.2.4.57, page 15:	Please explain how the State wants to identify the amount of co-pay or service co-pay. What is the difference between them? How does your legacy CDS CASE –E system handle it now if it is there?	No out of pocket pay by parents if insurance is accessed. To record child's insurance plan, co-pay amount, and then to verify against payment received. Current system does not handle this. State will provide copay rules
26	2.2.5.4, page 15:	Please estimate number of parents who need to fill travel reimbursement within a year time. How does your legacy CDS CASE–E system handle it now if it exists?	Estimated number of parents is less than 1000. Current system does not handle this.
27	2.2.6.2, page 16:	Do the service providers bill commercial insurance themselves now? Do you plan to use a "pay and chase" model when eCMIS is implemented, in which the service providers will bill to the State and then the State will bill to insurance?	This is not an RFP requirement.
28	2.2.6.3, page 16:	What kind of communication interfaces are available for checking MaineCare eligibility? Please give more details.	Currently there is no interface and it is a manual process. The eligibility data is available at Department of Health and Human Services and an interface will need to be created.
29	2.2.6.4, page 16:	Does MaineCare accept 837P claim file format?	Yes
30	2.2.6.5, page 16:	Does MaineCare send remittance advice back in 835 file format?	Yes
31	2.2.6.9, page 16:	Please provide the file layouts for sending data to Microsoft Dynamics GP and PeakKnowledge software.	File layouts are not available.

32	2.2.6.11, page 16:	Please provide the file layouts for sending data to the current accounts receivable software.	File layouts are not available.
33	2.2.6.2,3,4,5, 9,and 11, page 16:	Since eCIMS is a complex system, can a <u>phased-approach</u> be adopted for implementing/deploying eCIMS where the core business functions/processes will be deployed in phase one, other functions will be implemented / deployed in different phases? These other functions might include but not limited to: a. "Provide the ability for CDS to invoice the commercial insurance electronically." b. "Provide the ability for the system to check if the child is eligible for MaineCare." c. "Provide the ability for the system to invoice MaineCare for services provided to the child." d. "Provide the ability for the system to receive the electronic remittance advice file from MaineCare once the invoices are processed." e. "Provide the ability for the system to process the file that comes from MaineCare after MaineCare processes the invoices, and send it to Microsoft Dynamics GP and PeakKnowledge software." f. "Provide the ability for the new system to communicate with the current accounts receivable software and transfer over the child information so accounts receivable does not have to reenter it in the accounts receivable software again."	The State is open to different approaches, as long as all components are met by the deadline.
34	2.2.8.3, page 17:	The RFP states that the system will "provide the ability to import and export data to and from third party software." Could you please provide the interface specifications?	See page 17 of the RFP sections 2.2.8.1 and 2.2.8.2.
35	2.2.8.3, page 17:	The RFP states that the system will "provide the ability to import and export data to and from third party software." Could you please provide more detail on this?	See page 17 of the RFP sections 2.2.8.1 and 2.2.8.2.
36	2.2.8.4, page 17:	The RFP states that the system will "provide the ability to support data integration and data sharing with State and third-party applications using industry standard protocols." Could you please provide detailed specifications?	Standard formats as on page 17 of the RFP section 2.2.8.1

37	2.2.8.9, page 17:	The RFP states that the system will "provide the ability to import and export financial data to Microsoft Dynamics GP and PeakKnowlege accounting software." Could you please provide detailed specifications?	SQL Server or Oracle
38	2.4, page18:	Could you please provide certification samples and templates for each certification process?	There are no samples or templates. See page 19 of the RFP section 2.4 URL.
39	2.6, page 19:	The RFP states that "as part of this knowledge transfer, the successful bidder will provide written installation and configuration documentation for the application software and system components." Can you waive this requirement for Software as Service product?	No
40	2.7.2, page 19:	The RFP states that "The State of Maine will retain all ownership of any documentation and all other work completed at the time of termination." Can you waive the requirement for Software as Service product?	No
41	2.8.7, page 21 and 22:	The RFP states that "additionally, the successful bidder will be responsible for providing all technical and functional documentation that will be required to assist the state in using and supporting the implemented solution." Can you waive this requirement for Software as Service product?	No
42	2.9.1, page 22:	The RFP states that "the successful bidder will agree to provide on-site technical support within one business day for problems that cannot be resolved via telephone." Can you change this for the Software as Service product, since onsite support will not have much advantage if we host the system? We suggest a change like: "if the support cannot be resolved within a day, the vendor will notify the State and come up with a schedule to resolve the issue as soon as possible."	No
43	2.10, page 22:	The RFP states that "No work associated with a documented change will begin without first receiving written authorization from the state's Project Manager." Could you allow some flexibility for a vendor who uses the agile methodology?	No

44	Rider B-IT, section 46, page 62:	On irrevocable letter of credit, most of time, the letter of credit is provided by the buyer, not the seller. Would you consider an alternative by withholding 10 percent of vendor payment for each deliverable and refund all of them together after system is in the production?	Letter of credit is a State Purchases requirement that will be addressed during contract negotiations.
45	4.2.4, page 31	There is the statement: "The Project Work Plan should identify full implementation of the proposed solution to be complete on or before December 31, 2013." Is this the correct date?	The date is incorrect. The date should be December 31, 2014.
46	4.3.1, page 32	The RFP states "Failure to provide the requested information and to follow the required cost proposal format provided in Appendix B may result in the exclusion of the proposal from consideration, at the discretion of CDS." Is this supposed to reference Section 7.1, Appendix A?	Yes, it should say Appendix A.
47	2.2.1.2, page 11	What level of integration is expected, and what should the integration support?	The ability to import and export data.
48	2.2.1.9, page 12	Is there a list of expected guarantees?	All provided software must include warrantees.
49	2.2.2.10, page 11	We do not limit login attempts as that would be considered a denial of service. Instead, we ask for additional authentication information after 5 unsuccessful logins. Does this meet the department's criteria?	Yes
50	2.2.3.1, page 12	Is this an ongoing data exchange process, or a one-time migration of data?	One time migration of data.
51	2.2.3.2, page 12	Is this a one-time data conversion requirement? How does it differ from requirement 2.2.8.9 which states - "Provide the ability to import and export financial data to Microsoft Dynamics GP and PeakKnowlege accounting software."	Importing and exporting financial data will be an ongoing process.
52	2.2.3.3, page 12	Is this an ongoing data exchange process, or a one-time migration of data?	This will be an ongoing data exchange process.
53	2.2.4.10, page 13	What individuals will be providing the intake details	CDS staff will provide intake details.
54	2.2.4.11, page 13	Can the Department provide a list of the screenings that are done?	Not at this time.

55	2.2.4.31, page 14	What is an example of a CDS cost center?	Cost centers are CDS sites and currently there are approximately 15.
56	2.2.4.62, page 15	Since payment is typically being made by either MaineCare or GreatPlains, please explain this requirement further.	The system needs to capture parental permissions.
57	2.2.5.1, page 15	Does the department anticipate continued use of PeakKnowledge once eCMIS is in use? If so, what function will PeakKnowledge perform?	PeakKnowledge is not part of Accounts Payable.
58	2.2.5.3, page 15	Can the Department provide an example of the travel reimbursement form?	No, however you may reference the provider reimbursement form available at http://www.maine.gov/doe/cds/providers/billing/index.html which has many similarities.
59	2.2.5.7, page 15	What A/P functions are expected to exist in eCMIS versus existing in GreatPlains?	The eCIMS should collect child payment data then be exported to Great Plains.
60	2.2.5.9, page 15	Can the Department provide a list of the A/P related data elements?	Currently there are approximately 140 fields but the eCIMS should not be limited.
61	2.2.5.11, page 15	Does CDS have data import/export tools for managing data into and out of Great Plains? If so, what are those tools?	The current system uses a SQL integration tool.
62	2.2.5.12, page 15	Can the Department provide an example of the employee mileage reimbursement form?	No, however you may reference the provider reimbursement form available at http://www.maine.gov/doe/cds/providers/billing/index.html which has many similarities.
63	2.2.5.13, page 16	Clarify the "Administrative Billing" mention. Is Admin billing a part of this?	This pertains to adaptive equipment purchased for use by a specific child but is not listed as Assistive Technology on the IEP, rather it is listed as a Supplementary Aid and needs to be captured in the system.
64	2.2.6.7,8, and 9, page 16	Items 7, 8 and 9 in this section, 2.2.6 (listed above) appear to be GreatPlains functionality. Is GreatPlains going to be used for the accounting?	Yes
65	2.2.6.11, page 16	These kinds of references keep suggesting that there will be a separate accounting system used. Is that, in fact, the case?	Yes
66	2.2.7.3, page 17	Is the Department expecting to collect Part B data/information in eCMIS?	Yes
67	2.2.7.4 and 7, page 17	Will the Child Outcome Summary Report, both individual and aggregate and the Annual child Count report need to be generated from eCIMS?	Yes

68	2.2.8.9, page 17	Does the department use GreatPlains Integration Manager (IM) module for data import/export?	Yes
69	2.2.1.2, page 10	How will this communication take place? Will there be a VPN connection between the production servers and Microsoft Dynamics? Do these two systems (the new eCIMS and Microsoft Dynamics) need to be located on the same network?	The communication will be determined. A VPN connection is possible. No the two systems do not need to be on the dame network.
70	2.2.2.5, page 11	What types of mass updates need to be performed? There may be some ambiguity in this requirement.	To be able to globally change user roles or reassign users to cases as necessary.
71	2.2.2.11, page 11	What are "security contacts"?	Registered users with a username and password.
72	2.2.3.4, page 12	Does Infinite Campus have an API? How will eCIMS receive the student identifier?	The Student Personal upload formats (XML or CSV) for the State Student Identifier are available at http://www.maine.gov/education/medms/StudentUploadFormat.htm.
73	2.2.4.46, page 14	What reporting features are needed? What user roles will be able to use this feature? What data will these users be able to use in the reporting?	See section 2.2.7.
74	2.2.4.47, page 14	Do related notes need to be associated with an event, training plan, or other item? Or, will the notes strictly be tied to the child.	Yes, the notes are strictly tied to the child.
75	2.2.4.52, page 15	What does the workflow look like when adding a plan when there is already an active plan?	To be determined.
76	2.2.4.53, page 15	What happens specifically when a child is transferred from one site to another? For example, if Site A transfers a child to Site B, will Site A still need to see the details about this particular child? Will each site only get to see things done while the child is associated with their site, or all details regardless of site association?	Present site can see present and historical data.
77	2.2.4.55, page 15	Where will the plan be copied from and to? Will the plan be copied to another child, or to their own profile or either?	Copied to their own profile.
78	2.2.5.1, page 15	Will this be accessible from the externally hosted web server?	To be determined.
79	2.2.5.2 and 3, page 15	Will the eCIMS system be creating the invoices through the Microsoft Dynamics API?	eCIMS will be creating invoices for direct services; this will not be done through Microsoft Dynamics.

80	2.2.5.6, page 15	More information about validation is needed including required information, data types for fields, and appropriate ranges of values for specific types of data.	Field and form level validation is required.
81	2.2.5.7, page 15	What type of communication other than marking invoices as paid with a type, amount and check number will the system need to support?	Accounts receivable will draw information from accounts payable to create billing.
82	2.2.5.8, page 15	What data, specifically, is currently being duplicated?	Not limited to child specific, vendor and provider information.
83	2.2.5.18, page 16	How will these business rules be defined? Will they change often or ever?	Business rules will be defined through further analysis by successful bidder. Yes they may change.
84	2.2.6.2, page 16	What method of billing is required? Is it all electronic? Where is the information on each insurance company and their API details? Is there currently a system in place that performs this billing operation? Would we have access to that source code?	Currently there is no electronic system in place.
85	2.2.6.4, page 16	Does MaineCare have an API?	Not currently with the Department of Education.
86	2.2.6.5, page 16	Where is this file format defined?	Remittance 835 file format.
87	2.2.7.1, 2, 3, page 17	Where can these forms be obtained?	http://www.maine.gov/doe/specialed/support/spp/index.html
88	2.2.7.3 and 4, page 17	What are the details of these two reports?	http://www.maine.gov/doe/specialed/support/spp/index.html
89	2.2.7.5, page 17	What information will the users want to see in the queries and reports?	To be determined.
90	2.2.8.5. page 17	Is there some clarification on this requirement? What kinds of possible sources are there? Where will that data be stored? This catch-all requirement should be clarified to avoid confusion and ambiguity.	There is no clarification on the requirement.
91	2.2.8.6, page 17	Is this per user, per user role, or some other type of mechanism? Can users share export routines with each other?	This is all per user, per user role or some other type of mechanism. Yes, users can share export routines with each other.
92	2.2.8.10, page 17	Where are the specifications for this export? Which user type(s) or role(s) will require this ability?	See page 17 of the RFP sections 2.2.8.1 and 2.2.8.2. User types/roles will not be limited to system administrator.

93	2.2.9.5, page 18	Where are these specific guidelines?	Online documentation must meet the web accessibility standards in Appendix B.
94	2.2.6.2, page 16	How many commercial insurance companies are currently being invoiced and what is the transaction volume per month?	Currently there are four companies. Transaction volume per month is approximately 150.
95	2.2.9, page 18	What is the expected number of system administration staff who will need to be trained?	Approximately 3-5.
96	2.2.9, page 18	What is the expected number of state-level, site, CDS direct service, and contract direct service staff who will need to be trained?	Approximately 100, but not limited to.
97	2.2.9, page 18	What is the expected number of parents/guardians who will participate in either the live or recorded web sessions?	To be determined.
98	2.2.9.1 page 18	Is the 2 week period allowed for this training to allow for the trainees to attend one of several duplicate sessions?	To be determined.
99	2.8.6, page 21	What is being referenced in the text "in accordance with the Deliverable Submission and Review procedure in Section 5" – which section 5?	The Deliverable Submission and Review procedure will be defined in the subsequent agreement for services.
100	4.1, page 28	May we be provided, either in Excel or Word format, the Cost Form and the requirement tables in section 2.2: Technical and Functional Requirements?	A Word version is available upon request by contacting Cindy Brown at cindy.brown@maine.gov

101	4.2.3, page 31	Per this section, the proposed solutions must meet all requirements in Section 2 of this RFP and the proposal must be "correlated, by number to the appropriate sections outlined in Section 2". When appropriate, can our responses have several requirements grouped together, with a notation within the text of how we address each specific requirement, with examples provided below? 2.2.2 - Security Requirement Grouping requirements 7 through 13 requesting how the system would allow logins, mask the password, limit the # of failed attempts, expiring passwords, etc. 2.2.4 - eCMIS Requirement Grouping requirements 9-10 on referrals, requirements 11-13 on screenings, requirements 14-16 on evaluations, and other relevant groupings	Responses may be grouped but must note which requirements are being addressed.
102	4.3, page 32	Per page 32, the bidder is to submit the cost for the optional renewal periods. Is the Software License line before the Grand Total, the cost from March 1, 2014 to December 31, 2014? Are the costs for the three lines (annual license, maintenance & support costs, software costs, and hosting costs) to be itemized for each of the three (3) annual renewal periods?	Yes, the software license line before the grand total is the cost from 3/1/14 to 12/31/14. Yes, the cost for the three lines are to be itemized for each of the three annual renewal periods.
103	4.4, page 32	Do we include the description of the economic impact within the State of Maine in the Cost Proposal?	Yes
104		Will the signup sheet be provided to the audience?	No
105		Will you provide a list of those that have registered for the RFP?	No
106		Have you seen demonstrations for other Products / solutions already on the market prior to developing the RFP?	Yes. We have seen a presentations from Yahasoft, Infinite Campus, and Saddleback.
107		Of these demonstrations you've seen, would you consider them as mature and do they cover most of your requirements?	None of them covered all our requirements.

108		Who will be the Project Manager for the project?	The States Office of Information (OIT) will be assigning a project manager. At this time, a specific individual has not been identified.
109		Is this project funded via a grant?	The State of Maine will be funding this project.
110		There are 2 Business programs that require management, Part C and 619. Do you have the same management process for these?	There are many similarities and just as many differences. Plan documents are different. Each program has specific timelines we have to comply with. Both programs do have a case manager assigned to them.
111		Who is the Case Manager?	A case manager duties consist of intake and assessment for eligibility, an IFSP/IEP detailing the strengths and needs of the child and the services necessary to address these needs. The case manager will work with the family to assist with the coordination and advocacy of services for the child. They may also be considered service coordinators.
112		Do you have a formal transition process between programs?	Yes
113		RFP indicates a target complete date of December 2013. Do you mean December 2014.	Yes
114		RFP indicates a code freeze 36-52 days prior to implementation for OIT Deployment Certification. Can you explain this?	This is an OIT requirement. All applications must go through an OIT certification process for Accessibility, Security, Load test and UAT sign off by the business. This time is allowed to complete these tests.
115		So we should plan on the 52 days?	With the exception of UAT, we recommend starting these test as early on in the development cycle as you can and not wait until the end.
116		It appears by looking at the RFP, that the project is designed for a Waterfall methodology. Are you open to other Methodologies such as Agile?	There is no preferred project methodology.
117		Has CDS been involved with other custom built applications?	Yes. The current case management system started off as a configured system and over time has been customized to meet our needs.
118		What was the duration of the project for the custom built application?	In 2007, it was about a 9 month project.

119		Will CDS have a designated product owner on the Business Side?	Yes. A specific individual has yet been identified.
120		What do you anticipate having for resources representing the business?	At this moment, we have yet identified all the resources. We will have a Business Analyst (BA). Per the RFP, if you require specific resource from CDS, you need to indicate those in your proposal.
121		With regards to data conversion from the existing system, do you have an idea on the amount of data that you will be migrating? Can you give an idea of the complexity of the migration?	There is about 2GB of data spread through a number of tables in the existing system. There are a lot of irregularities in the data.
122		What is the range of history that we are expected to migrate?	All data will come forward into the new solution. We have about 20 years' worth of data in the current system. The current system was built in 2007.
123		Is the current case management system sitting in a SQL server database?	Yes. It's spread over a series of tables.
124		Who will be responsible for cleansing the migrated data?	The selected vendor.
125		Are there any entity diagrams available for any of the systems we will be required to connect too?	ERDs are sometimens proprietary based on the system. They will be provided after the contract has been signed.
126		Are there other states that you've looked at as either a benchmark or leader in child development services?	Yes several. Specifically, Tennessee, Florida, Connecticut, and most of the northeastern states.
127		Do these states have systems you'd like to have?	It's a wide spectrum. There are various things within each state we like, but not one stands out to us over another.
128		Do you anticipate adding more business programs to target other populations in the future?	Not at this time. Other target populations are handled by other state agencies.
129		Are there any Information Technology (IT) restrictions to hosting, ie cloud based?	Currently we have other applications either already in the cloud or being developed for it. See the OIT website for all hosting requirements: http://maine.gov/oit/policies/Remote-Hosting-Policy.htm
130		RFP mentions 56 kps modems. What is your expected performance for this?	This requirement is due to having some field personnel and families in rural or remote parts of the state. All offices are on higher speed lines.
131		Do you have a scenario where service coordinators are also providers?	We are looking into this as a possible future role for staff.
132		Are service coordinators state employees?	Yes. Service Coordinates are employees of CDS.
133		What is the RFP evaluation process?	See Section 5.

134		RFP indicates that the bidders Project Manager must be PMI certified?	PMI certification is preferred.
135		Do parents receive travel reimbursement?	Yes
136		Does the system need to manage travel eligibility?	Yes, needs to interface with Medicaid system as well as CDS funded travel eligibility for parents and providers
137		What is the providers billing process?	Will be paying a third party going forward.
138		Do you Pay on the chase?	Not a RFP requirement.
139		Is the current case management system maintaining Medicaid eligibility?	No. It's a responsibility of the service coordinator to verify that.
140		RFP 2.2.6 - 3. What is expected of the new system to track Medicaid?	To check for current Medicaid eligibility of the child.
141		Do other systems track Medicaid?	The Mainecare system currently does.
142		RFP 2.2.2 - 3 What is the intent of mass security updates?	To be able to globally change user roles, reassign users to cases as necessary.
143		Does Medicaid current accept the 837p claim file?	Yes
144		Are there any specific type of system platform required?	No
145		Is expected that the system will run on mobile devices?	Yes via a web browser. A custom mobile application is not required.
146		Are you open to a phased approach to the project deliverables?	You should identify your approach in your proposals.
147		Economic Impact in the evaluation criteria? How does that impact the overall scoring process	5 points out of 100.
148		RFP 2.2.4-55 What's the purpose of the ability to copy a child's plan?	A prime example is as a child transitions from CDS to Public school system.
149		RFP 2.2.4-55 What's the current process for copying a child's plan?	Cut and paste into MsWord, Print, etc.
150		What is the expected total number of contracted employees?	Approximately 300 spread out over a number of contracting firms.
151		Is it expected the external users will required data input?	Yes
152		Will you be transferring data between the contractor systems and the proposed?	No, not at this time.
153		Why type of parent access is required?	Primarily the ability to enter for travel reimbursement, Parental consent is not required from within the system.
154		RFP 2.2.5-9 What kind of child information is being entered?	Basic child demographics and/or provider information on an as needed basis only.

155		Are you using the states Service Center for your accounting?	No, CDS has their own accounting software package(s).
156		Can you reveal your budget for this project?	No
157		How many software systems go through OIT Certification? How may fail?	Every application goes through Certification prior to production implementation. Most that fail, fail the accessibility test. The CIO has granted 60 waivers in the past for accessibility pending a mitigation plan has been approved. Waivers are not typically granted for Load, Security or UAT.
158		Can we provide 2 different interfaces to accommodate for the ADA compliance?	Yes
159		What is your Security tool for testing?	Vulnerability Testing: We employ a wide variety of tools and software to ensure hardware and web applications meet the Federal Guidelines for security. Hardware is tested to ensure its configuration is set to prevent intruders from accessing it based on the USGCB (US Government Configuration Baseline). Web applications are tested for the top 10 vulnerabilities as defined by OWASP (Open Web Application Security Project).
160		Can you be flexible and allow for a full Agile methodology?	The Project Management Office prefers Agile but it is not a requirement.
161		RFP 2.9.1 On-Site Support. What is being required here?	On-site support is only required if the issue cannot be resolved remotely. The need to be on-site depends on the issue. The site location also depends on where the issue is occurring.
162		Did you contract with external contracting firms to help develop the RFP?	No.
163		RFP Page 23 -Bug Free, Please define?	The intent is that the bidder will support the application for 1 year after implementation. Any defects that are identified as part of the original release will be the responsibility of the bidder.
164		RFP Page 62 - #46 Irrevocable Line of Credit, can this be modified?	Currently this is part of the contract negotiations phase.
165		RFP Page 62 - #46 Irrevocable Line of Credit, Can you explain how this works?	Irrevocable Line of Credit is a State Purchases requirement that will be addressed during contract negotiations.

166	2.1 a), page 9	What are the State's specific concerns regarding data processing?	Data integrity, data aggregation, confidentiality, ease of use and compatibility with Special Education regulations.
167	2.1 c), page 9	What are the specific systems the State is expecting eCIMS to interact directly with?	Great Plains, Infinite Campus, MEDMS, and possibly other State agency systems.
168	2.2.1.7, page 11	Please explain what is meant by evolutionary replacements in MS Office 2000.	Current supported versions at the time of implementation.
169	2.2.2.17, page	Does the State expect that an individual may require more than one application access level?	Yes
170	2.2.2.17, page	Does the State expect the system will allow an individual to have more than one user role?	Yes
171	2.2.4.9, page 13	Does the State expect the system to also capture Child Find Data?	Yes
172	2.2.4.52, page 15	Does the system need to allow more than one user to make changes to the same child's IFSP at the same time?	No
173	2.2.4.53, page 15	Is there a need for multiple sites to have access to the same child's record at the same time?	No
174	2.2.5.1, page 15	Please describe the Microsoft Dynamics GP Version integration capability.	SQL Server Integration Tool
175	2.2.6.1, page 16	Please describe the Microsoft Dynamics GP Version integration capability.	SQL Server Integration Tool
176	2.2.8.3, page 17	Please provide the names of the third party software and integration capabilities.	Not available at this time.